

# NTESMO Communications guideline

## Procedure consultation first stage participant response template

**Participant:** Power and Water Corporation

**Submission date:** 8 August 2022

This template is to assist stakeholders in giving feedback about the changes detailed in the initial draft procedures associated with the Communications Guideline consultation.

The consultation is being conducted for the initial adoption of the NT Communications Guideline and use of the Australian Electricity Market Operator (AEMO) Market Settlements and Transactions Solutions (MSATS) system for information exchange processes.

## **Adoption of communications guideline**

- 1. Do you support having the same information exchange processes for all NT electricity sites?**

Yes. Streamlining retailer interaction will promote efficient service delivery for PWC as PWC will have one process for managing all retailer requests across the Territory

- 2. Do you support the adoption of the 'communication guideline' as included in this change proposal?**

Yes. PWC supports the adoption of the Communications Guideline.

- 3. Do you support the stand-alone structuring of these documents and consulting under the Rules Consultation Procedure on future changes to these documents?**

Yes. The document structure enables sourcing of appropriate rules in a straight forward manner. Any future changes to the procedures should only be managed under the formal consultation rules to ensure participants are provided the opportunity to comment on changes to the procedures..

## **Use of AEMO MSATS system in the NT**

- 4. Do you support the use of the AEMO MSATS system and associated procedures for the delivery of information exchange processes in the Northern Territory?**

PWC supports the use of MSATS in the NT. It will allow PWC to benefit from automated updates to site standing data and have one mechanism for receiving service requests from all retailers.

- 5. Do you understand the distinction in responsibilities between NTESMO and AEMO?**

Yes. PWC understand AEMO is the service provider of MSATS and NTESMO retains the responsibility for publishing the procedures and operating the NT electricity market.

## **Use of MSATS for NMI Standing Data and Customer Transfers**

- 6. Do you support the proposed new mechanism for the retail transfer of a customer?**

PWC is agnostic to who is the retailer for a site and supports the efficient recording and updating of the retailer for a site.

- 7. Do you support the adoption of NEM12 and NEM13 meter data file formats for the delivery of meter data under this Proposal?**

PWC supports the adoption of the proposed meter data file formats.

## **NT B2B Procedure Service Order Process**

**8. Do you support the list of available business to business transactions?**

PWC supports the list of available business to business transactions. PWC does not require any additional transactions at this time.

## **NT B2B Procedure Customer and Site Details Notification**

**9. Does the life support process and data contained within this Procedure satisfy your organisations requirements for life support? If not please explain any discrepancy.**

The life support process is consistent with the current PWC process and is supported.

## **NT B2B Procedure Meter Data Process**

**10. Does the proposed mechanisms for the delivery and querying of meter data support the operational**

PWC supports the proposed metering transactions via MSATS. They will meet the requirements of PWC.

## **NT B2B Procedure Technical Delivery Specification**

**11. Are the detailed technical specifications sufficient for participants to design and commission the information systems necessary for it to engage with the proposed information exchange processes?**

Yes the details are sufficient.

## **Use of AEMO Guides and schema documents**

**12. Do you support the proposed NTESMO model of utilising the AEMO guides and technical documents where possible rather than reproducing a NT version of these documents?**

Yes. PWC supports the reuse of AEMO industry guides where available.

## **Other issues related to consultation subject matter**

**13. Are there other options to accommodate the proposed change that better achieve the stated objectives? What are the related pros and cons? How would they be implemented?**

The use of MSATS and the ability to align systems and processes with the NEM is the most efficient option for PWC. PWC supports standardising transactions between all retailers and PWC in the one format.

**14. What are the main challenges in adopting these proposed changes? How should these challenges be addressed?**

Main challenge is a new method of operating and transacting and each participant needs to manage their own system and change management process.

**15. What are the costs and/or benefits if the proposed changes were not made? Consider the perspectives of process, training, system and customer impacts**

The benefit is alignment with the NEM and lower customisation costs on PWC software to share information exchange with the market participants. The customer will benefit as PWC will have one process for managing all retailer requests which will facilitate a more efficient delivery of services.

**16. These changes are proposed to be effective from 1 July 2023. Does that provide each participant with sufficient time to develop the required systems and process to transact according to the proposed new rules?**

The time is actually 2 October 2023 and this does provide PWC enough time to be ready for this change.

**17. Do you have any other suggestions, comments or questions regarding this consultation?**

Nil.