

NTESMO Communications Guideline and MSATS Procedures V1.2 Final Report and Determination

7 June 2024

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Executive Summary

Date of Notice: 7 June 2024

The publication of this Final Report and Determination (Final Report) concludes the Northern Territory National Electricity Rules (NT NER) consultation process conducted by NTESMO in respect of proposed amendments to the following documents and procedures:

- NTESMO Communications Guideline
- NTESMO MSATS Procedure – Consumer Administration and Transfer Solution (CATS) Procedure Principles and Obligations
- NTESMO Standing Data for MSATS
- NTESMO Business to Business (B2B) Guide
- NTESMO B2B Procedure Service Order Process
- NTESMO B2B Procedure Customer and Site Details Notification
- NTESMO B2B Procedure Meter Data Process

NTESMO received two submissions from Retailers and Local Network Service Providers (LNSPs). Overall, respondents indicated broad support of the proposed changes.

NTESMO has identified no material issues through this stage of the consultation process.

NTESMO's final determination is to update changes within the Communications Guideline and associated MSATS procedures in the form published with this Final Report.

1. Stakeholder Consultation Process

NTESMO has consulted on the proposed changes to the Communications Guideline and associated MSATS procedures in accordance with the Rules Consultation Procedures in clause 8.9 of the NT NER, as required by clause S7A.1.3 of the NT NER.

NTESMO's timeline for this consultation is outlined below.

Deliverable	Indicative date
Issues Paper published	31 January 2024
Submissions due on Issues Paper	1 March 2024
Draft Report published	5 April 2024
Submissions due on Draft Report	10 May 2024
Final Report published	7 June 2024

The publication of this Final Report marks the conclusion of this consultation.

2. Background

2.1 NT NER requirements

NTESMO is responsible for the establishment and maintenance of a Communications Guideline specified in S7A.1.3 of the NT NER.

The Communications Guideline authorised by NTESMO under Chapter 7A must be established and amended by NTESMO in accordance with the Rules consultation procedures.

2.2 Context for this consultation

NTESMO has developed the Changes to improve the functionality and efficiency of information exchange transactions between the NTEM participants. The Changes were developed by NTESMO.

In summary, the Changes are to:

- Adopt the version of the Communications Guideline attached to this Consultation Notice
- Adopt the administration amendments as detailed below:
 - NTESMO MSATS Procedure – Consumer Administration and Transfer Solution (CATS) Procedure Principles and Obligations
 - NTESMO Standing Data for MSATS
 - NTESMO Business to Business (B2B) Guide
 - NTESMO B2B Procedure Service Order Process
 - NTESMO B2B Procedure Customer and Site Details Notification
 - NTESMO B2B Procedure Meter Data Process

The relevant effective date for all the documents is 1 September 2024.

2.3 First stage consultation

On 31 January 2024, NTESMO issued a Notice of First Stage Consultation and published an Issues Paper and initial draft amended procedure documents. This information is available on NTESMO's website.

The Issues Paper included a summary of the proposed changes.

In response, NTESMO received 3 submissions.

NTESMO has published copies of all written submissions (excluding any confidential information) on NTESMO's website.

2.4 Second Stage Consultation

On 5 April 2024, NTESMO issued a Notice of Second Stage Consultation and published a draft report and draft amended procedure documents. This information is available on NTESMO's website.

The Issues Paper included a summary of the proposed changes.

In response, NTESMO received 2 submissions.

NTESMO has published copies of all written submissions (excluding any confidential information) on NTESMO's website.

3. Summary of Material Issues

No material matters have been raised in the Consultation Process.

A detailed summary of the issues raised by Consulted Persons in submissions, together with NTESMO's responses, is contained in **Appendix A**.

4. Final Report

NTESMO's Final Report is to amend the following procedure documents in the form published with this Final, in accordance with Chapter 7A of the NT NER:

- NTESMO Communications Guideline v1.2 Final Report Change Marked
- NTESMO Communications Guideline v1.2 Final Report Clean
- NTESMO MSATS Procedure – Consumer Administration and Transfer Solution (CATS) Procedure Principles and Obligations v1.2 Final Report Change Marked
- NTESMO MSATS Procedure – Consumer Administration and Transfer Solution (CATS) Procedure Principles and Obligations v1.2 Final Report Clean
- NTESMO Standing Data for MSATS v1.2 Final Report Change Marked
- NTESMO Standing Data for MSATS v1.2 Final Report Clean
- NTESMO Business to Business (B2B) Guide v1.2 Final Report Change Marked
- NTESMO Business to Business (B2B) Guide v1.2 Final Report Clean
- NTESMO B2B Procedure Service Order Process v1.2 Final Report Change Marked
- NTESMO B2B Procedure Service Order Process v1.2 Final Report Clean
- NTESMO B2B Procedure Customer and Site Details Notification v1.2 Final Report Change Marked
- NTESMO B2B Procedure Customer and Site Details Notification v1.2 Final Report Clean
- NTESMO B2B Procedure Meter Data Process v1.2 Final Report Change Marked
- NTESMO B2B Procedure Meter Data Process v1. Final Report Clean

Appendix A: Summary of Submissions and NTESMO's Responses

Number	Question	Consulted Person	Participant Comments	NTESMO Response
1	Do participants agree with the proposal for NTESMO to review the dispute management process and fees after twelve months operations?	Jacana Energy	Yes, Jacana Energy agrees that NTESMO should review the dispute management process and fees after twelve months of operations. Jacana believes that fees should be reviewed annually and that the dispute management process should be reviewed on a cyclical basis.	NTESMO notes the response from Jacana Energy
1	Do participants agree with the proposal for NTESMO to review the dispute management process and fees after twelve months operations?	Power and Water	PWC agrees with this proposal.	NTESMO notes the response from Power and Water.
2	Do participants have a clear understanding from the CATS procedures of which data fields are the responsibility of each participant?	Jacana Energy	<p>It is Jacana Energy's assumption that if a market participant causes a data error in a field of Jacana's responsibility, it is expected that the participant be responsible for rectifying the error and that the costs of doing so be borne by the participant that caused the error.</p> <p>Jacana Energy accept the changes to the CATS procedures, noting that the DIRS, TIRS and WHOLESAL NMI classification codes are not used in the NT procedures which is now reflected in the marked-up version listed on the NTESMO Consultation site.</p> <p>Although the 'Last Consumer Change Date' (LCCD) data item is listed in the CATS procedures as used in ALL</p>	NTESMO notes the response from Jacana Energy

Number	Question	Consulted Person	Participant Comments	NTESMO Response
			<p>jurisdictions, we note this field is only mandatory if a CR5056/5057 is raised, however, these CR's are not used in the NT procedures.</p> <p>Jacana will not be adopting the LCCD data item.</p>	
2	Do participants have a clear understanding from the CATS procedures of which data fields are the responsibility of each participant?	Power and Water	PWC has a clear understand of the fields in CATS that they are responsible for maintaining.	NTESMO notes the response from Power and Water.
3	Do you have any other suggestions, comments, or questions regarding this consultation?	Jacana Energy	Jacana Energy recommends NTESMO include a concise summary of key changes in all future amendments to enable participants to respond within the requested timeframe.	NTESMO notes the response from Jacana Energy.
3	Do you have any other suggestions, comments, or questions regarding this consultation?	Power and Water	Nil.	NTESMO notes the response from Power and Water.

Contact

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