

Communications Guideline Procedure Consultation

Participant Response Template

Participant: Power and Water Corporation

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1. Context

This template is to assist stakeholders in giving feedback about the changes detailed in the amended draft procedures associated with the Communications Guideline consultation.

The consultation is being conducted for the amendments to the NT Communications Guideline and associated procedures.

2. Participant comments

Changes to the MSATS Procedures

- 1. Do you support the inclusion of fields in MSATS for the Metering Coordinator to record metering defects against a site?**

Power and Water supports the proposed changes noting that the metering rollout covered by the AEMC mandate does not apply in the Northern Territory.

While not mandated, during the last AER distribution determination covering the 2024-29 regulatory control period, Power and Water has committed to upgrading the vast majority (if not all) meters across its AER regulated networks. We believe that this inclusion will support our roll out.

- 2. Are there any other comments on the minor changes through the rest of the MSATS Procedures and Standing Data for MSATS documents?**

In the Standing Data for MSATS there is a need to include the enumerated value in Table 27 – Valid Transformer Fields values

- VT_RATIO,132000:190.52 (Northern Territory only)

Changes to the B2B Procedures

3. Do the participants support the proposed changes to the business-to-business procedures?

Power and Water notes that the definition of “unaccompanied minor” needs to be articulated for purpose of Service Order (SO) exception code. Emancipated teenagers may hold electricity accounts and hold authority to grant access.

4. Do the participants support the proposed changes to the Meter Data File Formats?

Power and Water supports the proposed changes.

aseXML Schema

5. Do the participants understand the impacts on the aseXML schema being used to submit transactions via MSATS?

Power and Water notes and understand the impacts of the change in aseXML schema.

Other issues related to consultation subject matter

6. Do you have any other suggestions, comments, or questions regarding this consultation?

Power and Water propose that in the *B2B Service Order Process* document, page 36, Table 11 that we include the highlighted wording below to provide improved clarity to participants regarding the protection period:

The DNSP will not disconnect the premises during the following times (‘the protected period’):

- I. on a business day before 8.00am or after 3.00pm; or
- II. **if you are being disconnected for a failure to pay,** on a Friday or the day before a public holiday; or
- III. on a weekend or a public holiday; or
- IV. **if you are being disconnected for a failure to pay,** on the days between 20 December and 1 January (both inclusive) in any year; or
- V. if you are being disconnected for a failure to pay, during an extreme weather event.

Contact

Please use this NTESMO Participant Response template and send any queries in respect of the Consultation to:

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